



Identity Theft Solutions

Providing Education and Assistance to Face Identity Theft

An Essential Service

Each year, an estimated 9 million Americans become victims of Identity Theft. Information, which personally identifies an individual, such as their name, Social Security number, or credit card number can be stolen and used to commit fraud or other crimes.

AXA Assistance Identity Theft Solutions program focuses on the education and awareness of Identity Theft in order to prevent its occurrence. It also provides guidance when such an unfortunate incident occurs.

Our Identity Theft Services

Awareness and Education

ID Theft Assistance Services help understand the growing threat of identity theft in our country.

We assist in understanding this growing concern by:

- Promoting awareness of identity theft
- Answering questions regarding identity theft and how to recognize if an individual has become a victim
- Providing with educational information and a guide to help understand how to avoid having your identity or identifying information stolen

Recovery Assistance

Should an individual's identity be compromised, the most important thing to do is respond quickly. We are here to assist with the process through personal guidance in the following ways:

- Direction and connection to the fraud departments at such places as the individual's banks and credit card companies
- Facilitate access to Credit Bureaus and immediately assist in obtaining a complimentary credit report
- Guidance in contacting federal government and local law enforcement agencies and assistance in filing reports and complaints
- A resolution guide to help through the recovery process

Our Advantages

Our infrastructure handles requests around the clock and around the world, making the process seamless:

- 24/7 Hours of Operation
- Access via phone, e-mail and web
- Multilingual Staff
- Quality Customer Care Through Personalized Service
- A Comprehensive Quality and Control Program
- ISO 9001:2008 Certified Quality Management System

Key Facts¹

- An estimated 9 million Americans have their identity stolen each year.
- 10% of victims spent at least 55 hours resolving their problems.
- 37% of victims reported experiencing problems such as being denied new credit, being unable to use existing credit cards, being unable to obtain loans and having difficulty obtaining or accessing bank accounts.

Contact Us

For more information about our solutions:

Call 1-312-935-3500 or
Visit www.axa-assistance.us

¹ Federal Trade Commission – 2006 Identity Theft Survey Report