

CISI and AXA Assistance

Emergency Travel Assistance



CISI WELCOMES AXA ASSISTANCE

CISI is excited to announce AXA Assistance as the new assistance provider for their student groups. CISI and AXA Assistance have partnered together to offer the best-in-class capabilities, resources and quality service.

AXA Assistance will be providing multilingual help and advice for the following services:

- Medical Assistance
- Travel Assistance
- Technical Assistance

AXA Assistance offers high quality customer-driven service in global medical and travel assistance.

ABOUT AXA ASSISTANCE

AXA ASSISTANCE AT A GLANCE

One of the world's leading providers of emergency response and everyday assistance

- Offices in more than 30 countries
- Workforce of 6,300 people worldwide
- Over 7 million cases handled every year
- Revenue of US\$1.2 bn in 2011
- Wholly owned subsidiary of the AXA Group

ABOUT THE AXA GROUP

World's Top Global Insurance Brand

- 14th largest company in the world (Fortune Global 500, 2011)
- Offices in 61 countries
- Workforce of 163,000 people worldwide
- 95 million clients worldwide
- Revenue of over US\$111.5 bn in 2011

HOW TO CONTACT AXA ASSISTANCE

Just a phone call away

AXA Assistance services can be accessed 24-hour a day, 7 days a week and 365 days a year.

- Customer contacts AXA Assistance using dedicated toll-free or collect call numbers:

Within the US:

1 (855) 327-1411

Internationally:

1 (312) 935-1703

medassist-usa@axa-assistance.us

- Assistance Coordinator will obtain all necessary information
- AXA Assistance provides the assistance and follows up on the outcome



WORLDWIDE SUPPORT

AXA Assistance has 34 multilingual call centers located around the world, operated by more than 6,300 multilingual employees and one of the industry's largest provider network, with pre-qualified providers in over 230 countries and territories. This global organization covers 60 million people and handles over 7 million assistance cases a year. Our expertise in managing emergency situations has carried over to providing assistance services to support people in their everyday lives.

AXA Assistance has been in the United States since 1983. Our travel, healthcare, and concierge products are delivered through insurance companies, major credit card associations, and directly to corporations and student groups

OUR MISSION

To provide our clients with immediate solutions to help them in the event of an emergency and make their lives easier on a daily basis.

